BARK CONTROL COLLAR

Model NB-Sonic

User's guide

Advice to obtain the best results

The owner's involvement during the first use of the product is a key factor in obtaining the best results.

Do not leave your dog unattended with the collar on **until he is used to wearing it and you are satisfied that it is working correctly. You should ensure that the settings** (barking detection sensitivity, operating mode) **are adjusted correctly for your dog.**

Closely watch your pet during the first days' use.

When your dog is barking, let the collar operate without interference. Any interference on your part could be taken as a sign of consideration and consequently barking would be an effective mean to have your attention attracted.
As soon as your dog stops barking, congratulate him **(but not excessively)** by stroking him, verbally flattering him, or giving him dry food so as to encourage him to behave himself.

Remember that barking can indicate some behavioral problems. The bark control collar will allow you to resolve problems caused by excessive barking.

Thank you for choosing the DOGTEK product range.

Before using the bark control collar, please read carefully the explanations in this manual, and keep it safely for future reference.

Index **Page**

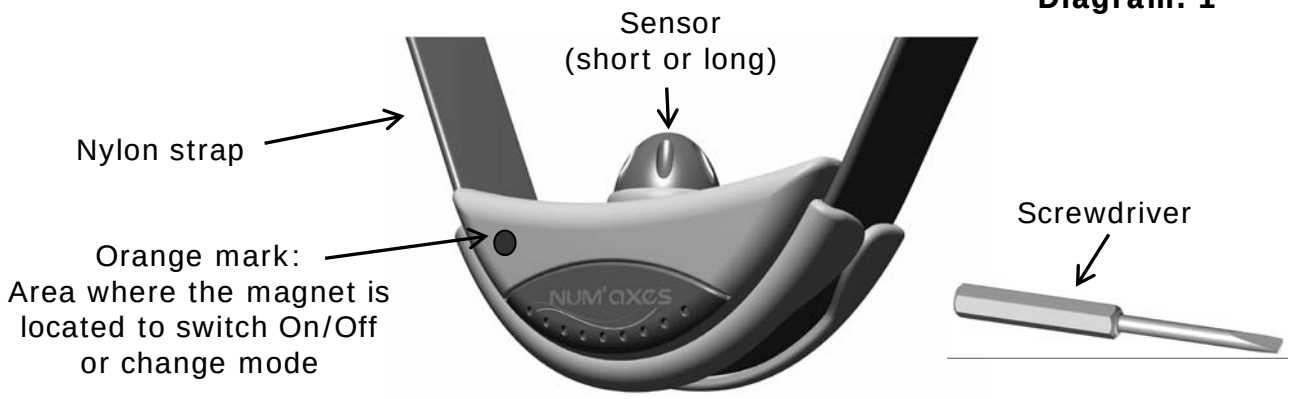
Advice to obtain the best results 2
Package contents 3
Description of the product 3
Fitting the battery 3
Fitting the strap 4
Switching On the collar 4
Switching Off the collar 4
Changing modes 4
Setting the barking detection sensitivity 5
Checking/replacing battery 5
Changing the sensor 6
Fitting the collar 6
Checking the device operates correctly 6
Cautions for use 7
Troubleshooting 7
Technical specifications 7
Warranty 8
Warranty conditions 8
Spare parts..... 8

- **Package contents**

- collar equipped with a nylon strap and a short bark sensor
- 3 Volt CR 2450 lithium battery
- magnetic key (magnet)
- long bark sensor
- screwdriver
- user's manual

- **Description of the product**

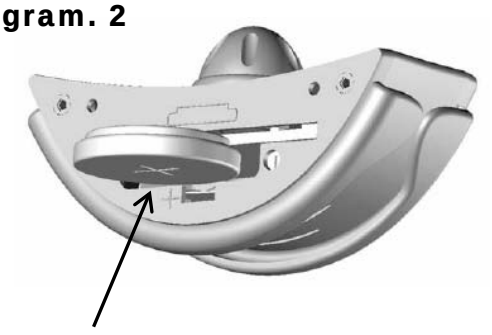
Diagram. 1



- **Fitting the battery**

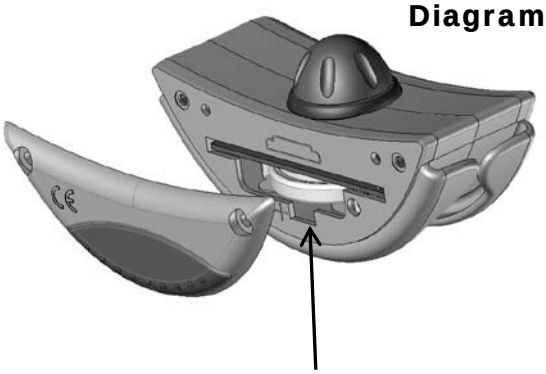
- Remove the 2 screws from the battery cover.
- Remove the battery cover.
- Insert the 3 Volt CR 2450 lithium battery **paying attention to the polarity indicated under the battery holder** (See diagram. 2).
- A beep sound is emitted indicating the battery was properly inserted.
  If you do not hear any beep sound after inserting the battery, immediately remove it from the battery holder by using the supplied magnet (magnetic key) or by tapping briefly the case in the palm of your hand. Check the polarity before inserting the battery once again. If you still do not hear any beep sound, check the operation by switching the collar on and off.
- Put the battery cover back in place **taking care to insert first the little pin at the bottom of the battery cover** (See diagram. 3).
- Retighten moderately the 2 screws.

Diagram. 2



"+" terminal of the battery downward

Diagram. 3

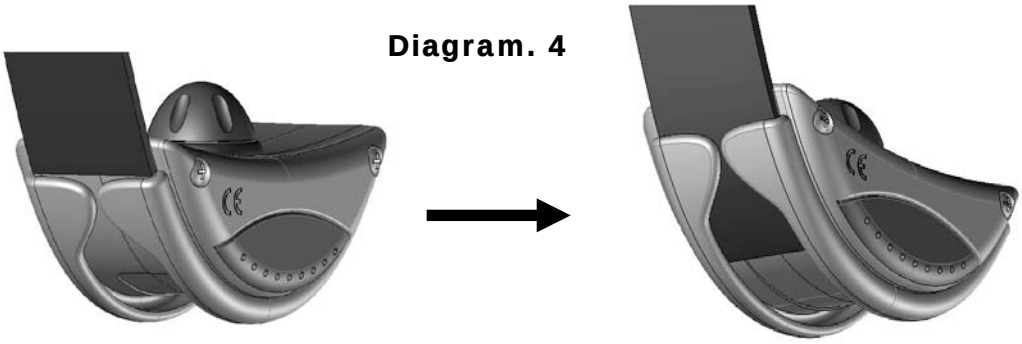


Replace the battery cover taking care to insert first the little pin at the bottom of the battery cover

- **Fitting the strap**

– glide the strap alongside the case (See diagram. 4)
– place the slide buckle on the strap
– attach the quick-snap buckle to the free edge of the strap

Diagram. 4



- **Switching On the collar**

Briefly place (for less than 1 second) the magnetic key close to the orange mark located in front of the collar.
1, 2 or 3 short beep sounds are emitted (according to the chosen mode) and indicate that the collar has been switched on.
In the factory, the collar's mode is positioned on mode 3 (ultrasounds + vibrations).

- **Switching Off the collar**

Briefly place (for less than 1 second) the magnetic key close to the orange mark located in front of the collar.
1 long beep sound indicates that the collar has been switched off.

- **Changing modes**

In the factory, the collar's mode is positioned on mode 3 (ultrasounds + vibrations).

To change the collar's mode, when switching on the collar you need to approach and keep the magnetic key in contact with the orange mark.
A series of beep sounds is emitted (from 1 to 3) indicating the selected mode.
Keep the magnetic key in contact with the orange mark to run through modes.
Remove the magnetic key when you have reached the mode you wish.
The collar will memorize your selected mode.
Next time you will switch on the collar, your collar will be turned on to the last mode you previously selected.

The chart below indicates how your collar operates according to the modes you have selected:

Number of beep sounds heard when switching modes	Mode	Operation
1	1	ultrasounds only
2	2	vibrations only
3	3	ultrasounds + vibrations

- **Setting the barking detection sensitivity**

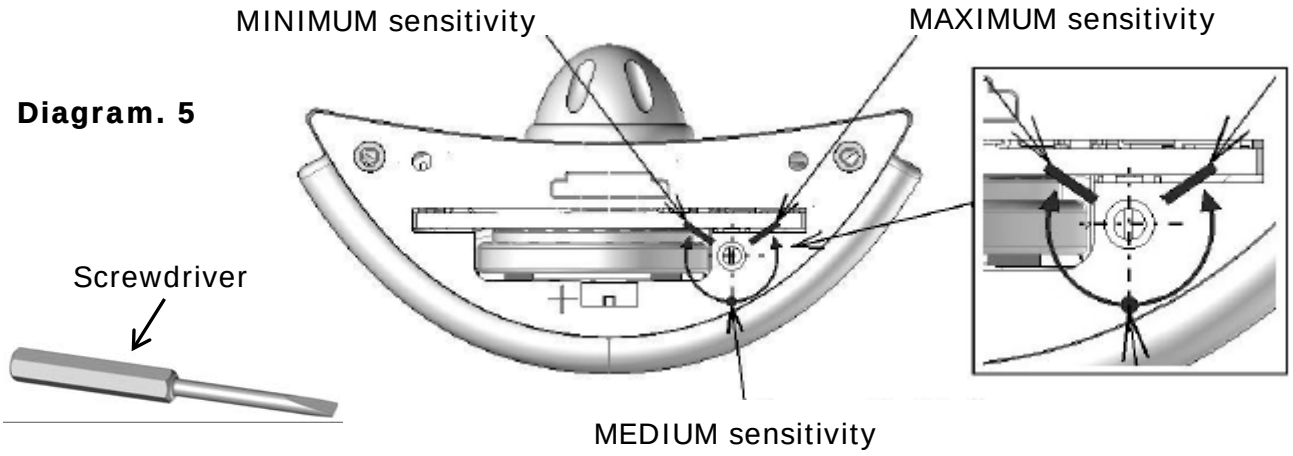
Setting the barking detection sensitivity is a very important preliminary operation. In fact, this setting determines the correct operation of the product.
It ensures detection of any barking but helps avoid unnecessary detection.
The detection must therefore be sufficiently sensitive but not overly sensitive.

In the factory, detection sensitivity is set on the medium position (medium sensitivity).

To adapt the detection sensitivity to the barking strength of your dog, you should proceed as follows:

- Remove the 2 screws from the battery cover.
- Remove the battery cover.
- Carefully turn the setting screw according to the sensitivity you wish (See Diagram. 5) **CAUTION: the adjustment system has a stop for the minimum sensitivity and a stop for the maximum sensitivity. Turn delicately and without forcing with the supplied screwdriver.**
- Put the battery cover back in place **taking care to insert first the little pin at the bottom of the battery cover** (See diagram. 3).
- Retighten moderately the 2 screws.

Diagram. 5



- **Checking / replacing battery**

When the battery is too weak for the operation of the product, beep sounds indicate it in 2 cases:

- When switching On the collar: a series of close beep sounds + number of beep sounds meant to indicate the operating mode are emitted
- When switching Off the collar: a series of close beep sounds is emitted

Prepare to replace the battery.
When the battery is too weak, the product works under safety mode, it is out of use.

Due to greater use during your dog's training, your first battery may not last as long as the replacement batteries.

DOGTEK advises to use the same type and same brand of batteries as those supplied in your new purchased product. Other brands of batteries may not operate, or may not be completely compatible with your product.
You can purchase the suitable batteries from DOGTEK or from your distributor.

Replace the old battery with a new one as follows:

- Remove the 2 screws from the battery cover.
- Remove the battery cover.
- Knock out the dry battery by using the magnet (magnetic key) or by tapping briefly the case in the palm of your hand.
- Insert the new battery **paying attention to the polarity indicated under the battery holder** (See Diagram 2).
- A beep sound is emitted indicating the battery was properly inserted.
  If you do not hear any beep sound after inserting the battery, immediately remove it from the battery holder by using the magnet (magnetic key) or by tapping briefly the case in the palm of your hand. Check the polarity before inserting the battery once again. If you still do not hear any beep sound, check the operation by switching the collar on and off.
- Put the battery cover back in place **taking care to insert first the little pin at the bottom of the battery cover** (See diagram. 3).
- Retighten moderately the 2 screws.

▪ Changing the sensor

Two different sensors are supplied. The length of the sensor must be sufficient to have proper contact with the dog's skin, enabling the device to operate correctly.
If you have a long haired dog and the short sensor fitted to the collar in the factory is inadequate, remove and replace it with the long one supplied with the kit.

When changing the sensor, do not press on the threaded rod, it could damage the components underneath.
A moderate manual screwing is sufficient (do not use any key).
If you screw the sensor too much, bark detection is likely to be inefficient.

▪ Fitting the collar

The strap should be adjusted so that the sensor comes right into contact with the dog's skin in order to ensure good barking detection.

- If the strap is too loose, the collar will not operate properly. Moreover, it might move around the dog's neck and repeated rubbing of the sensor on the skin can cause irritation.
- If the strap is too tight, the dog will have breathing difficulties.

Regularly check your dog's neck as repeated rubbing of the sensor on the dog's skin may cause irritation. If this happens, remove the collar until all signs of skin irritation have disappeared.

Do not leave the collar more than 8 hours a day around your dog's neck and take the time to check that there are no signs of irritation when your dog is not wearing it.

▪ Checking the device operates correctly

- Switch on the collar (turn the collar on mode 3, thus you will be able to check the operation of ultrasounds and vibrations).
- Slowly rub the sensor on a slightly rough surface (change the detection sensitivity if necessary).
- The collar will emit ultrasounds and/or vibrations (according to the chosen configuration).

- **Cautions for use**

- The collar should be used on dogs only over 6 months old.
- Before using the collar, it is important to have your dog checked by your vet to ensure it is fit to wear a bark control collar.
- The collar is weatherproof but not waterproof.
- To avoid unintentional triggering, the dog should not wear a medal, metallic collar, or any other kind of collar together with the bark control collar.
- Remove the battery from the collar if you are not using it for 3 months or more.
- Never leave a discharged battery in the collar.
- Keep the collar out of reach of children.

- **Troubleshooting**

Before thinking your collar is broken, read this booklet over and **make sure that the problem is not caused by a weak battery, a sensor screwed too tightly or incorrect settings (barking detection sensitivity, operating mode)**.

If the problem persists, contact DOGTEK Customer Care.
According to the extent of the malfunction, you may have to return your product for Service and repair.

- **Technical specifications**

Power	3 Volt CR2450 lithium battery
Battery life	90 days on a basis of 12 hours use and 24 triggers per day on mode 3
Tightness	Shower proof
Battery waste indicator	Beep sounds indicator
Operation modes	3
Setting of bark detection sensitivity	By potentiometer
Dimensions	2.5 x 1.2 x 1 inches
Weight (battery included)	2 oz
Adjustable collar for necks	from 6 to 22 inches
Use temperature	Between – 4°F and + 122°F

- **Warranty**

DOGTEK guarantees the product against manufacturing defects for the life of the product (conditions applies).
Return transport costs for the product will be the purchaser's sole responsibility.

- **Warranty conditions**

All electronic components are covered under warranty for the life of the product with proof of purchase. Labor is covered for the first year of ownership. Thereafter, there is a minimum service charge for the repair or replacement of the product.
This warranty excludes: accidental damage due to dog chews, misuse, loss, or improper handling is not covered.
DOGTEK will not pay for loss of time, inconvenience, loss of use of your product, or any incidental or consequential damages.
Warranty is void if product resold.

- **Spare parts**

You can purchase spare parts (batteries, straps, sensors, magnetic keys etc) from your supplier at any time.

www.dogtek.com